

Governor's Commission On Government Reform, Efficiency, and Performance

Minutes of Meeting held on January 7th, 2016

10:00AM

Wisconsin Center District, Milwaukee, WI

Commission Members Present: Co-Chair John Shiely, Co-Chair Scott Neitzel, Mr. Bob Ziegelbauer, Secretary Dave Ross, Mr. Ara Cherchian, Senator Howard Marklein, Senator Janis Ringhand, Representative Adam Jarchow, Secretary Richard Chandler, Mrs. Linda Seemeyer, and Mr. Robin Gates.

Excused: Mr. Michael Heifetz

1. Co-Chair Neitzel called the meeting to order at 10:00AM and welcomed all commission members.
2. The December commission meeting minutes were approved unanimously.
3. Co-Chair Scott Neitzel introduced Josh Watters and his senior associate Kristen Pendercrast.
4. Josh Watters gave presentation on Pew- MacArthur Results First Initiative to Charitable trust.
 - Co-Chair John Shiely pointed out that the assumptions of aggregate evidence based information holds true for program in question and he wants to know what happens when that doesn't hold true.
 - Mr. Watters responded by informing him that in some instances there are a negative outcomes when you match up the programs that fit together nicely.
 - Co-Chair John Shiely asked if the purpose of this was to make sure that what was holding true on the outside was holding true on the inside for the case at hand.
 - Josh Watters concurred, and suggested that instead of hiring people to do all the matching sequences, the program would look to academic research in this area and use that as a proxy to evaluate in-state program effectiveness.
 - Mr. Robin Gates asked about Mr. Watter's experience with how well the programs matched up, and how you determined the quality of the match.
 - Mr. Watters said that his model assumes that the fidelity matches the designs.
 - Co-Chair Scott Neitzel commented that reduced healthcare costs were low in this graph.
 - Mr. Watters responded that this graph was showing the net present value of this cost. (Value over 15 years, and 30 year horizon for juveniles).
 - Co-Chair John Shiely commented that he expected to see reduced cost of incarceration.
 - Mr. Waters responded that this was reducing state and victim costs.
 - Co-Chair John Shiely inquired if buying into criminal justice programs for criminal release makes economic sense.
 - Joe responded with explaining that they were analyzing earned release programs and substance release programs. Their objectives were to find how

much money has been saved when you release them in terms of public safety and incarceration.

- Mr. Bob Ziegelbauer suggested that research of minimum sentence guidelines be implemented.
 - Joe responded that the goal was to attach two programs of evidence based analysis with the data evidence as an incentive to reduce prison time.
 - Mr. Watters commented that their organization does not provide explicit policy recommendations: they provide analysis to set up a model and tools to connect state partners with each other to learn from mistakes. He mentioned that the initiative was to connect states with their own data.
 - Secretary Dave Ross Commented on the effects of data testing with age.
 - Joe said they do not base their programs on age, but rather other things that pose risk.
 - Mrs. Linda Seemeyer asked if their research included county jails or just state operated jails.
 - Joe replied that most county jails don't have monitoring systems for them to use or collect data.
 - Mrs. Linda Seemeyer commented that this survey encourages county jails to provide monitoring systems.
 - Co-Chair Neitzel asked if their program specializes in things outside of criminal justice programs and health care costs.
 - Mr. Watters replied that they have worked with social reform because of the amount of research that has provided data to do cost-benefit analysis.
5. Co-Chair Scott Neitzel thanks Josh Watters for his presentation, and proceeds to introduce Dr. Joseph Tartar.
 6. Dr. Joseph Tartar from the State Department of Corrections updated the commission on their experience with PEW and the Results of First Initiative.
 - Secretary Dave Ross asked if the model used by the DOC for offender recidivism was used to forecast prison population going forward for the next 10 years.
 - Dr. Tartar responded by explaining that when offenders return to prison, the majority of them are coming back for property offenses, drug abuse cases, or misdemeanors. Only about 1.5% of the offenders return from murder-related cases. The number of aggregated assaults of these offenders when they return, offer data to make a multiplier.
 - Mr. Robin gates asked Dr. Tartar about the rigor of the studies and research of the psychological studies, and how he foresees the outcome and reliability of these studies.
 - Dr. Tartar said that these studies are part of National Research and they incorporate multiple studies with similar programs and structure while determining an average across the population of all states. These studies include the rigor in the methodology of the search and its control effects. These effects are adjusted in model to gauge the rigor of study. Dr. Tartar mentioned that this was the reason we should conduct research in Wisconsin to see the results from our population.

- Senator Janis Ringhand mentioned that the data that was offered was old, and she asked if he knew when they would receive more data.
 - Dr. Tartar answered explaining that the lag accounts for the crimes committed in year 10 and were convicted in year 11. In addition to evaluating recidivism rates over ten years, they are able to conduct short term follow ups. The cost of conducting this type of measured decision research, however, may be an underestimated recidivism rate.
 - Secretary Dave Ross asked if the data included prisoners who have been released in one state, and then relocated to a different state.
 - Dr. Tartar responded that they currently do not have a system set up to track this information; however they are working on improving this portion of their research.
7. Co-Chair Scott Neitzel introduced Mr. Matt Moroney and his presentation.
 8. Mr. Matt Moroney introduced his presentation on Agency Performance Management Initiative.
 - Co-Chair Scott Neitzel commented that this tool provided the important data to attain the objectives of this commission.
 9. Mr. Matt Moroney introduced the second speaker in his presentation, Dana Burmaster.
 10. Co-Chair Scott Neitzel called for a five minute break, and when they reconvened Dana would begin her presentation.
 11. Co-Chair Scott Neitzel reconvened the meeting.
 12. Dana introduced herself, and began her portion of the presentation.
 - Secretary Richard Chandler explained from the perspective of the agency the challenges that arise when the press is exposed to information. He stated that their response is to pick apart the agency performance without taking in the context of their actions.
 13. Mr. Matt Moroney continued with the remaining portion of his presentation.
 - Co-Chair Scott Neitzel asked if the reason Utah stated that the through-put value in the formula was the hardest to deliver was because Government does not work with Widgets, but rather deliverables.
 - Co-Chair John Shiely clarified that as State Government, they would analyze the quality variable.
 - Co-Chair John Shiely verified that they were holding the values at base and analyzing them over time. He commented that this ratio was not of economic value because it was not consistent with economic measures needed to output the correct values.
 - Mrs. Linda Seemeyer gave an example of economic support applicants of MA or Foodshare. She stated that you could manipulate the quality value in the ratio by analyzing timing and correctness of these applications by dividing the number of applicants by the cost of this program.
 - Secretary Richard Chandler said that this process would have to be monitored carefully.
 - Mr. Waylon Hurlburt mentioned that at the meeting next month, the Commission would have the benefit of hearing from the Office of Governor

Herbert of Utah to reference their efficiency programs and the successes they have seen.

14. Mr. Matt Moroney concluded his presentation and called for any questions.
 - Secretary Richard Chandler asked if this program would be headed up by the DOA.
 - Co-Chair Neitzel clarified that they were currently working on the functionality of this efficiency ratio before going forward.
 - Co-Chair Neitzel commended Mr. Matt Moroney and Deputy Secretary Cate Zeuske in their work with making our state government run more efficiently.
15. Co-Chair Neitzel called for a short lunch break.
16. Co-Chair Neitzel introduces Russ Starkhold, current President and CEO of Wisconsin Center District, and thanks him for offering their space for the meeting.
17. Mr. Waylon Hurlburt introduced a video presentation from Kristen Cox, the Executive Director of Utah's Office of Management and Budget.
18. Co-Chair Neitzel called for any questions on the video presentation.
19. Co-Chair Neitzel opened the Commission for questions and discussion regarding issues brought up in the last meeting.
20. Waylon introduced the white paper commission suggestions from the agencies.
 - Co- Chair John Shiely commented that most of the suggestions were to make more FTEs and he wants to evaluate how bad the outsourcing has been and capital implications in this area. He suggested that they send someone in who would take a more economic approach to evaluating contract management as opposed to an agency worker who may have a bias.
 - Mr. Robin Gates commented that the agencies want to add on FTE's because the Human Resources Department does not give them the people with the skills they need. He commented that they were outsourcing the management staff which was more expensive.
 - Ara Cherchian concurred with Co –Chair John Shiely that FTE staff was expensive.
 - Mrs. Linda Seemeyer reminded the Commission that they cannot add another FTE without consulting with a legislator.
 - Co-Chair Scott Neitzel suggested that they give the agencies a budget and then allow them to decide their FTEs. He suggested they take a deep dive into making a system for their outsourcing on contracts.
 - Senator Ringhand suggested the Commission take a look at Non-Emergency Medical Transfers contracts and work to discuss this issue with Department of Health and Human Services to improve them. These services have been reported to be transporting the seniors in poor conditions such as unauthorized vehicles and smoking in the car.
21. The Commission decided the next meeting was scheduled for Friday, February 5th, 2016 in Madison, Wisconsin.
22. Co-Chair Scott Neitzel adjourned the meeting.